

DENISE M. PALOMBO  
JOSEPH R. PALOMBO

February 5, 1999

Ms. Randi Skiffington  
Interiors by Randi  
P.O. Box 686  
Moultonborough, New Hampshire 03254

Dear Randi:

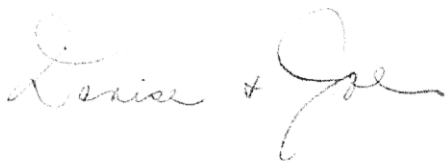
Congratulations on your new office space! We are very anxious to see it when we are back in New Hampshire.

Can you believe it has been almost two years since we purchased our Lake Winnepesaukee home? The outstanding "turn-key" work you did made our move nearly effortless and allowed us to enjoy fully the few remaining weeks of that summer. Each room was beautifully decorated and accessorized, with everything one could need to turn a new house into a treasured home -- even our most dear family photographs. Walking into the house to find the dining table set and ready for our first dinner in our new home was a memorable moment!

We will never figure out where you then found the energy to tackle our Massachusetts home. Who would have thought we could redecorate and refurnish our entire house in such a short timeframe? Your expert guidance and creative suggestions have given us an elegant yet extremely comfortable home.

Thank you again for the outstanding work you did for us. We can only hope that your new office brings you as much joy as our two homes with "Interiors by Randi".

With the warmest regards,

A handwritten signature in cursive script that reads "Denise + Joe". The signature is written in dark ink and is positioned below the text "With the warmest regards,".